



Terms & Conditions: What you can expect of us, and what we ask of you.

## Guidelines for Delegates of the 2026 Pilgrims Tour<sup>Official-1b</sup>

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This document covers how we can all do our part to keep each other as safe as possible during this tour but also covers expectations of resources, movements in Israel and interactions. Below are some guidelines to follow leading up, during and following your tour with us.

The practical guidelines below are not exhaustive and may be revised regularly leading up to and during the tour.

The key people on this tour are the tour **delegates**, the tour **group leaders & their core team**. While we deeply value the tour guides and the coach drivers, they are not part of the tour group.

The official tour group leaders for this tour are **Femi & Maria Oni**. They have led 13 tour groups to Israel over the last 17 years.

### Advise on staying healthy leading up to travelling

*Delegates need to be aware that they may expose themselves to germs if they pack their last few days with too many close interactions with friends & family who may have already contracted bugs. As much as we'd all like to, you should avoid cramming your last few days with social interactions.*

*Please remember that should you show signs of conditions such as coronavirus or diarrhoea & vomiting, you may leave airline officials in an awkward situation that may result in you being turned away at the airport (even after check-in). You have paid a lot of money for this trip and so we don't want you to miss out. So please think about you and your travelling companion as the day of departure nears*

*If you develop any signs of being unwell (including excessive coughing and high temperature) please inform Maria immediately preferably via phone on 07588 457208 or via email at Hannah: [Hannah.savage@wfthrock.org](mailto:Hannah.savage@wfthrock.org) We may require you to speak with one of medical advisors in the UK*



# Terms & Conditions for Pilgrim's tour

## Registration for the Tour

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- To register your **interest** on the tour, you need to complete an interest form on our website ([Pilgrim Tours - Water from the Rock](#)). Once received, we usually respond within 72hrs
- To secure your place, we usually ask for the following instalments:
  1. £275 deposit to hold a seat on the flight and put down a deposit for one of the hotel
  2. At 4months before departure, we would need another £900
  3. At 2months before departure, we would need another £1,100
  4. At 1 month before departure, we would need the balance
  5. Because we value our *Hebraic* roots and the wellbeing of the group as a whole, we reserve the right to release you from the tour if we deem your conduct or philosophy undermines these  
*(If you prefer to make payments above in full at the time of joining, you can. Early registrations may attract a discount which is only disclosed after interest form is received and we have reached minimum group number)*
- Once we have received your interest form and your deposit, you will be given access to a password protected page on our website onto which we will upload vital information to help you prepare for the trip.
- Please note that from 3months prior to departure, we are required to start paying for flights, Hotels and securing tour guides who always expect a deposit. As such, all money paid into our account should be assumed non-refundable from 4months prior to departure. In situations where we cancel the tour, we will refund as fully as possible.
- We strongly recommend that you obtain a *fully comprehensive* travel insurance from the moment you pay your deposit.

## Preparations leading up to the tour

- You will receive regular updates throughout your preparations (at least once a month) including opportunity to join zoom chats



- The core team of volunteers supporting the tour group leaders are people who have been to Israel before. They are media savvy and will provide you with up to date check lists for your tour
- Our check list are information packed (including what to bring and what not to bring for your trip)
- Please check that your passport is valid for 6months at the time of return home from Israel
- For security reasons, we will not provide you the comprehensive full program of our tour until you arrive at the airport. However we will communicate basic route of our tour if it is safe to do so about a month or two before departure
- As an organisation, we have hosted many tour groups representing over twenty (20) Christian denominations. We want everyone to feel welcome and so ask that you respect the beliefs & values of those different from yours
- We do not provide the addresses of our hotels nor do we pass on your contact details to third parties at any time during/after tour
- As abundantly documented in scripture, we believe that the right of the Jewish people to their homeland. This is expressed through the current land of Israel. We will not tolerate, support or entertain any form of antisemitism on our tours. We also have an earnest desire, and pray, for genuine peace to come that allows the Palestinian people to live side by side in the land of Israel.

## Accommodation & Transport for the Tour

- We have secured accommodation in guest houses and hotel for the trip. For security reasons, we will not disclose this online and may not send it to you until 1-3 days prior to the day of departure (and in some cases, at the airport)
- We will provide you with full details of hotel address in your welcome bag that we will be provide you at the airport
- We do our best to get good accommodation so you can get a good night rest due to the busy tour schedules each day
- All accommodation are minimum 3-star hotels



- Unless you have indicated otherwise, please expect to room share. For those who wish to stay in a single room, please drop us an email as soon as possible at [pilgrims@wftherock.org](mailto:pilgrims@wftherock.org) There's usually a min. 40% increase in hotel room fares for single rooms
- Depending on number of delegates, we are planning to hire a minimum 16-seater coach for the tour
- The Tour guide is always a local *Israeli-Jew* or *Arab-Israeli* professionals who are fully licensed to tour in Israel
- At times, we may hire tour companies when the group is large (e.g. If more than 21 people)
- The tour program is drafted from years of experience by the Tour leaders, in collaboration with the Tour guide. Coach drivers are not involved in drafting the content of the tour program but we consult with them on how to get to where we are going.

## Hygiene: Safe handling of food and personal upkeep

As Group Catering Lead, Maria is the only one allowed to go food shopping **for the group** during the tour. But we can still help her

- This is an all-inclusive tour – in Israel this means two buffet meals a day but the third meal is always light (e.g. lunch) during the day
- If you have food allergies, it helps if you let us know early
- Help Maria to clean all food items when she comes into the hotel or onto the coach from shopping.
- Whoever is doing group shopping is trained to keep to safe handling of food and liquids being given out to delegates. If you spot something unhealthy, please let us know...kindly
- Our tours are usually any 8-12days between Apr-June or between Sept-Nov. During these periods temperatures can be between 16°C – 32°C. As a result, to avoid dehydration, we provide you minimum 1litre of water daily and a bottle of juice. But that's not enough and so please bring a refillable bottle with you for the tour

**We will update this document regularly as government guidelines change**